

## MISSION STATEMENT

Cary Alpacas objectives are primarily the wellbeing of our Alpacas and to offer our visitors an enjoyable whilst educational experience.

To achieve and maintain these objectives we comply with the `Animal Welfare Act 2008' by providing:

- A safe and appropriate environment enabling our Alpacas
  - To exhibit their normal behavioural patterns,
  - To be protected from incurring injuries, suffering, pain or disease.
- A suitable diet,
- Sharing this environment with other animals where coexistence is possible e.g. Sheep,
- The owners ongoing attendance at Educational Courses facilitate by either
  Veterinarian and / or Professional Alpaca Breeders

## **FOR OUR VISITORS**

- To ensure 100% Client Satisfaction by
  - Ensuring visiting our Alpacas is an enjoyable experience,
  - Provision of a 'First Class', 'Professional' and 'Efficient' Service, from Booking and throughout their visit to Cary Alpacas,
  - Accurately, processing all bookings and sales,
  - Maintaining follow-up communications between Cary Alpacas and our visitors / client organisations,
  - Maintaining a 'User Friendly' website, providing current information on Cary Alpacas, bookings & sales.

